In-Home System Quick Start Guide

You'll be set up in about 10 minutes. Keep this guide near your base unit.



Set up

1

Find a good spot

Choose a central room, on a flat surface, indoors and away from water. Plug the base unit into a wall outlet that is **not** controlled by a light switch.



2

Turn it on

On the back, slide the power switch to **On ("I")**. The light flashes orange while it connects. After a short time you'll hear **"System Ready"** and the light turns steady green.



3

Call us to activate

Call **(844) 973-2424**. We'll confirm your details and stay on the line while you make your first test call.

4

Put on your help button

Wear it as a necklace or on your wrist, every day, including in the shower. It never needs charging.



5

Place your wall button

Put the wall help button in the bathroom or next to your bed, where it's easy to reach from the floor.



6

Test it

Press your help button. When the agent answers, say **"This is a test."** Test once a month.



Check your range

Press the **MODE** button on the back once. You'll hear **"Range Test Mode."** Hold your help button down and walk through the house and yard. A steady tone means you're in range; gaps mean a dead spot. Press **RESET** when you're done.

Tell us about changes. Moving, new emergency contacts, new medications or a lockbox code? Call us so our agents always have the right information.